



PUYALLUP VALLEY
DENTAL CARE

Our Service – Your Smile

Are you familiar with your dental insurance plan?

- **With the constant insurance changes we encourage you to become familiar with your dental benefits.** Please understand that no plan is a pay all. Dental insurance is meant to be an aid to help functionally restore the mouth to sound dental health. It must be considered only as a subsidy for reconstructive dentistry. Your insurance company and your employer do not inform us when your group changes to a new plan; you are responsible for informing our office.
- **Your dental insurance is based upon a contract made between your employer and an insurance company.** Many routine dental services are not covered by insurance companies. Necessary treatment may not be a covered benefit. It is also important for you to know that a procedure that was once covered may not always be covered. Treatment plans are determined by your doctor's diagnosis of treatment needed, NOT by insurance coverage.
- **What does allowable amount mean?** Insurance seldom pays 100% of what providers charge anymore. The "Allowable Amount" is the fee that an insurance company will pay for a given service. Sometimes the allowable amount is based on a negotiated "Fee Schedule." Sometimes it is based on the "Usual and Customary Charge" for providers in a given geographic area. You may receive a statement with a residual balance after insurance pays as we do not know the allowable amounts for all insurance companies.
- **You will be asked to pay an ESTIMATED patient portion at the time of service.** Your total account responsibility can only be determined after all insurance payments or denials have been received.

Signature _____ Date _____



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Office Guidelines

Our practice is dedicated to quality care and exceptional service. We respect the importance of your time and we work very hard to schedule appointments that accommodate the busy scheduling needs of all our patients.

- **We value your time and ask that you value ours by arriving on time for all appointments**
- **Please silence your cell phone during dental treatment**
- **We are a fragrance-free office**
- **We require 2 business days notice to cancel or change an appointment or you may be subject to a \$75 cancellation fee.**
- ***It is our office policy that after 3 broken appointments we are unable to see you in our office for your dental needs***

In our continued commitment to provide the highest quality dental care available to all our patients and to make those services affordable, we are pleased to offer you these options for payment:

- Care Credit
- Cash, check, Visa, Mastercard, American Express, Discover
- 10% Senior courtesy for patients 65 years and older and without insurance
- 5% courtesy for patients with no insurance and paying with cash or check, (debit does not apply)
- 15% courtesy with Membership Plan for patients without insurance
- We work with most dental benefit plans

I agree that I am fully responsible for the total payment of all procedures performed at Puyallup Valley Dental Care for myself and any dependents listed on my account. **I understand that the estimated portion not covered by insurance is due the day these services are provided. I understand that there may be a residual balance even after I pay my estimated portion and after my insurance pays.** I understand that all services are due to be paid in full within sixty (60) days of date of service, whether or not my insurance benefits have been received. One (1%) per month interest, twelve (12%) per year (per RCW 19.52) will be charged on accounts unpaid 60 days after treatment.

Print Name _____ Date _____

Signature _____

Relationship to patient if patient is a dependent _____